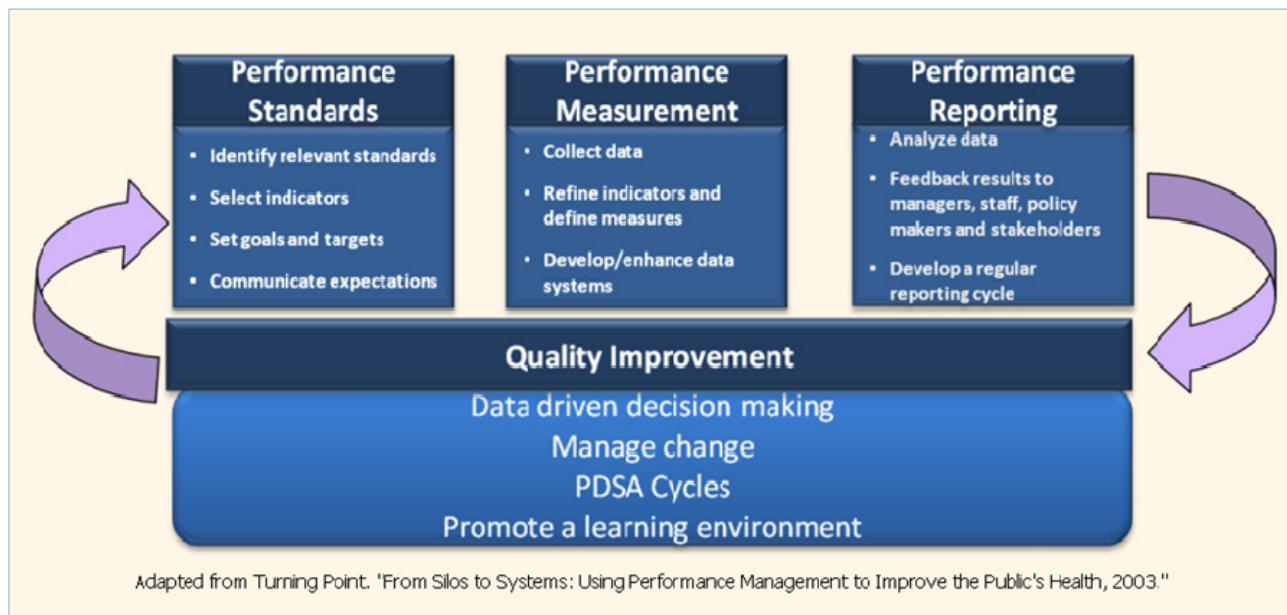


New York State Department of Health



New York State's performance management system framework brings the role of quality improvement forward to make improvement the backbone of each of the performance management components

About New York State's Performance Management System Framework

The New York State Department of Health (NYS DOH) programs and local health departments use performance management strategies to routinely evaluate and improve the effectiveness of their organizations, practices; partnerships, programs, use of resources, and ultimately the impact they have on the public's health. With funding from the CDC National Public Health Improvement Initiative (NPHII), NYS DOH adapted the Turning Point Performance Management Framework to meet its goals. Beginning in early 2011, after conducting an agency assessment on the capacity to implement performance management methodology, the NYS Performance Management Group (PMG) made two main adaptations to the Turning Point model. First, the governance structure was visually displayed under which the PMG operates, which includes leadership from a Performance Improvement Champion, ongoing direction from its Performance Management Guidance Team, and integration with other efforts through public health stakeholders. Secondly, while all of the PMG efforts remain grounded in the four main components of the Turning Point Performance Management Framework, the role of quality improvement was brought forward to make improvement the backbone of each of the other components of PM. The PMG strives to have founded improvement methods practiced in all aspects of business thus promoting a collaborative learning environment approach where internal and external expertise is utilized and a culture of improvement is fostered.

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